

# RINCKER LAW, PLLC

## Client Questionnaire

The quality of service shown to a client is important to Rincker Law, PLLC. We would, therefore, appreciate your feedback as we aim to improve legal services for you and other members of the community. This questionnaire is optional and can be completed anonymously, if you prefer.

Name (optional): \_\_\_\_\_

Type of Matter (e.g. divorce, custody, estate planning, etc): \_\_\_\_\_

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How did you find Rincker Law, PLLC?

\_\_\_\_\_ Google/Internet/Online Attorney Listing: \_\_\_\_\_

\_\_\_\_\_ Referral: \_\_\_\_\_

\_\_\_\_\_ Personal Relationship with Cari or Other Team Member: \_\_\_\_\_

\_\_\_\_\_ Other: \_\_\_\_\_

What attracted to hire Rincker Law PLLC for your legal needs?

\_\_\_\_\_

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Please Rate Rincker Law, PLLC in the following areas:

Attribute	Score (5 = Excellent to 1 = Needs Improvement)	Comments
Communication	5 4 3 2 1	
Friendliness of Service	5 4 3 2 1	
Attention to Your Legal Needs	5 4 3 2 1	
Quality of Work Product	5 4 3 2 1	
Answering Legal Questions	5 4 3 2 1	
Fairness of Billing	5 4 3 2 1	

What could Rincker Law, PLLC have done to help your experience?

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Additional Comments:

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Do we have permission to post your comments?                      Yes                      No

Would you like to discuss any of your comments with Cari?                      Yes                      No

Thank you for taking the time to help us in our effort to provide a quality service to our clients.

If you prefer sending your comments anonymously: Simply print and fill out the form (leaving the “Name” blank and mail it to: Rincker Law, PLLC, 301 N. Neil Street, Suite 400, Champaign, Illinois 61820.

If you would like to email the completed documents, please email it to: [cari@rinckerlaw.com](mailto:cari@rinckerlaw.com)